

STAGE 3 WATER RESTRICTIONS NOW IN EFFECT

Due to the exceptional drought and significant reduction of water rights, Healdsburg's City Council implemented new water restrictions to preserve our water supply through the remainder of the dry season. Effective on June 8, 2021, Stage 3 mandatory conservation seeks a 40% reduction in water use citywide with additional rules and residential water allowances.

TO ACHIEVE THE REDUCTION GOALS ALL RESIDENTS AND BUSINESSES SHOULD TAKE THE FOLLOWING STEPS:

WATER ALLOWANCE: RESIDENTS ARE PROVIDED A WATER ALLOWANCE OF 74 GALLONS PER PERSON PER DAY.

IRRIGATION: ALL IRRIGATION - DRIP OR SPRINKLERS – IS PROHIBITED FOR ALL RESIDENTIAL, COMMERCIAL AND INDUSTRIAL CUSTOMERS.

HAND WATERING: Allowable if within the residential water allowance or commercial reduction mandate.

OUTDOOR: Hosing driveways, hardscape areas, powerwashing and washing personal vehicles are prohibited.

NEW LANDSCAPING: Planting of any new landscaping or grass is prohibited.

COMMERCIAL + INDUSTRIAL: Must meet a 40% reduction or demonstrate all necessary conservation steps have been implemented.

ENFORCEMENT + FINES

Water allowances and reductions will be strictly enforced. City staff will monitor usage weekly, especially the City's highest water users, and contact residents approaching their water allowances.

Fines and penalties of up to \$1,000 per day will be applied to those that do not comply.

If you observe water waste or would like to alert the City of a concern, please contact: conservation@ci.healdsburg.ca.us

More information on water restrictions can be found here: ci.healdsburg.ca.us/714/Current-Drought-Information

If you have water waste complaints, please direct them to: savingwaterpartnership.org/water-waste



SMARTLIVINGHEALDSBURG.ORG

conservation@ci.healdsburg.ca.us | 707.431.3122

WHY DO WE HAVE A WATER BUDGET?

Healdsburg's water rights were drastically reduced on June 1, 2021. Due to insufficient conservation and low flows in the Russian River, all water rights holders north of Healdsburg received a notice of water unavailability from the State Water Control Board. The notice of unavailability informs water right holders that water is unavailable and that diversions under those water rights should stop. For municipal water right holders, the State Board will allow continued diversions necessary to sustain public health and safety needs. Therefore the City is required to prioritize water demands based on public health and public safety need. The water budget was designed to satisfy indoor water needs such as flushing, showering, clothes washing and cooking and still have adequate water supply for local businesses, healthcare facilities and schools.

**3 HUNDRED CUBIC FEET (HCF) =
2244 GALLONS PER PERSON PER MONTH =**



Read Dates		Billing	Meter Readings				Usage	Units
Present	Previous	Days	Code	Present	Previous	Multplier		
5/03/2021	04/04/2021	29	MR	52213	51797	1	416	kWh
5/04/2021	04/05/2021	29	MR	1626	1616	1	10	HCF

SUMMARY		PREVIOUS BALANCE	RATE		USAGE
		BALANCE FORWARD			
2021		Customer Charge D1	0.000000		
2021		Electric Tier 1	0.136000		296
		Electric Tier 2	0.171100		120
		Total Electric Charges			
		Public Benefits Charge 2.85%			
		CEC Energy Surcharge .0003			
		Water Service Charge			
		Water Usage Charge-HCF W1	5.510000		10
		Total Water Charges			
		Sewer Service Charge			
		Sewer Usage Charge A1	10.410000		7.22
		Residential-Storm Water			
		Total Storm/Sewer Charges			
		CURRENT CHARGES			
		TOTAL AMOUNT DUE			

WATER USAGE HISTORY		
Avg. kWh per day	Water Usage (Gallons)	Avg. Gal per day
14	7481	258
21	4488	140
23	4488	155
27	7481	258
26	7481	227
21	7481	241
12	7481	227
13	12717	424
14	10473	374
12	11221	351
13	9725	335
13	7481	249
20	8229	257

Account Type	Bill Date	Due Date	Amount Due	Payment Type
RESIDENTIAL	05/21/2021	06/15/2021		PLEASE PAY BY DU

HOW TO READ YOUR UTILITY BILL AND WATER METER

Your current water use is billed in Hundred Cubic Feet (HCF) and can be found on the top right of your utility bill.

Your historical daily average in gallons is shown at the bottom left. Divide this number by the number of people in your household to get the average gallons person per per day.

The winter months are a good indication of your monthly indoor water use.

To read your water meter go to: <https://bit.ly/3iAskca>

A BREAKDOWN OF DAILY INDOOR WATER USE BY AVERAGE US HOUSEHOLD

*Average 2.65 people per household

APPLIANCE

- TOILET
- SHOWER
- FAUCET
- WASHING MACHINE
- DISHWASHER
- OTHER

GALLONS PER DAY

- 33 GALLONS
- 27 GALLONS
- 27 GALLONS
- 22 GALLONS
- 2 GALLONS
- 4 GALLONS



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